

## GRS, Guard Reporting System

**GRS is one of Securitas Production, Reporting and Quality assurance systems used for Guarding. The system gives the guard essential information about the Customer assignment. The system is also used for the guards reporting of all actions, detected incidents and occurrences and the work done to identify and mitigate risks. All actions and reports are stored in the GRS system and can either be sent to the Customer through mail or be posted on the Customer Web Portal that is a integrated part of the GRS Production Tool Suite. The Guard gets information on the assignment and reports his actions using a PDA/Handheld Computer.**

GRS - the Guard Reporting System - is a part of the application and tools suite that gives the Customer all information about the work done and actions taken by the guards to secure the Customers site. The system gives the guard information on the identified potential risks at the site and the actions and service measures to be taken to correct and report on the situations that might occur. The system allows the guard to report deviations and actions on the spot and also whom to contact in case of urgencies. All the information that is gathered during the work shift can be sent directly to the Customer with the agreed depth and frequency. The complete information is also made available on the secure log-in Customer Web Portal. The GRS system has a variety of functions to support planning, execution, reporting and follow up of the guarding assignment.

The guard uses a PDA/Barcode reader to read unique barcodes that are placed at the Customer site. The information linked to the barcodes describes specific risks, actions, service measures,

reporting etc that the guard should focus on and perform. The guard also has a report menu that allows tailor-made and more detailed reporting based on the Customers needs. Each barcode is unique and describes specific risks and incidents and what the guard should do to service the customer and also shows the position where the guard has corrected and reported on an incident or occurrence.

All the information related to the Guards work at the customer site is available to the Customer either through mail, e-mail or on the Customer Web Portal that also contains more information about the assignment, security news, organisation and reporting structure and more.

The available information gives the Customer a very good data material to identify and prevent risks and gives a good time line overview to detect trends. All reports and information can be filtered according to each Customers needs.

