



Alarm Monitoring

Our managed monitoring services include alarm monitoring, verification and response according to instructions.

Various types of alarms can be monitored at our alarm monitoring centers for both businesses and private individuals, e.g. home alarms, fire alarms, assault alarms or burglar alarms. Specially trained operators receive the alarm signal, verify the alarm and forward the response according to instructions that have been established with the customer. This could for example involve sending out an alarm response officer, alerting the fire department or police or simply informing the customer. We also offer manning of customer-specific alarm monitoring centers at the customer's premises.

- We attend to incoming alarm reports and telephone calls.
- We take the necessary actions based on the guidelines and in line with the agreements made with the customer.
- In case of a real emergency, we contact the intervention team and perform the required follow-up.
- All activities are aimed at optimal availability and quick response.

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We are at the forefront of modern security techniques. A permanent on-line stream of incoming and outgoing signals and messages supplies our security agents with precise situation updates on the sites we monitor.

The key factors is the ability to protect you are: alarms relayed to our network of central control rooms, rapid response time, sharp image video surveillance, the finest hardware in tracking and tracing devices, and our outstanding telecommunications services.

We are ever mindful of the continuing evolution in telecoms and IT technologies, we are proud to be among the first to introduce new, improved and better performing services.

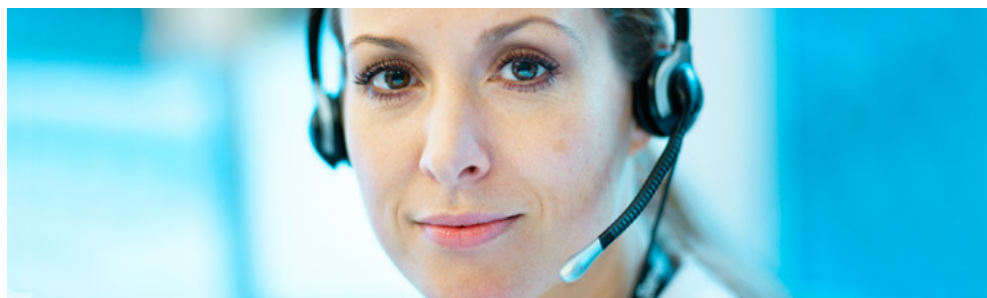
Example: Video-verification over IP

- The wider use of broadband connections by our customers allows us to do the following.
- To reduce telecommunications costs
- To make operations more efficient
- To offer increased security

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Our comprehensive range of customised security, safety and fire monitoring services includes:

- Alarm system monitoring
- Personal panic alarms
- CCTV and camera system monitoring
- Fire system monitoring
- Lone worker protection systems
- Personnel tracking
- Vehicle track-and-trace
- Plant and asset tracking



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