



Intruder alarm systems

Information and guidance

Choosing the right intruder alarm system is an important task. In this leaflet we hope to inform you of some of the issues you should consider when you decide to install such a system

At the outset

You are obliged by law to use the services of an installer, who is licensed by the Private Security Authority (PSA), where you are paying for the installation, upgrade, repair or maintenance of an Intruder Alarm System.

Securitas Security Services Ireland Limited only engage installers, who are fully licensed and regulated by the Private Security Authority (PSA),

Why opt for a licensed installer?

All licensed installers are experienced experts who, as a normal part of the licensing process, have been vetted by the Gardaí and are subject to on-going regulation by the PSA.

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Page 2 of 6

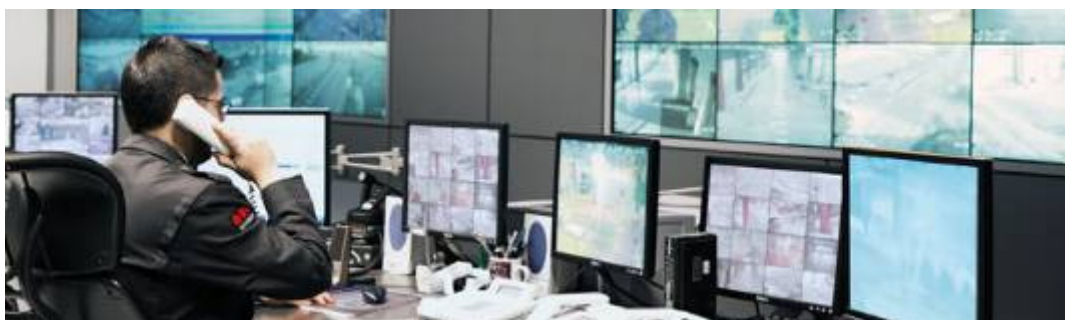
Licensed installers have demonstrated their competence in achieving compliance with the applicable European standard setting out how the intruder alarm system is installed.

This standard obligates the installer to issue you with two copies of a "certificate of conformance" - one for yourself and perhaps the second can be passed to your insurance company if you are seeking a discount on your insurance premium.

Licensed installers have also proven their competence in the day-to-day management of their business by independent auditing and assessment to the relevant Irish standard that lays down requirements for the proper running of the business.

Your chosen installers should be in a position to show you their PSA Licence. If he or she can't produce one then don't hire them.

A PSA licensed installer brings with them an assurance of quality, reliability and an expertise and experience that you can rely on. Securitas Security Services Ireland Limited only engage installers, who are fully licensed and regulated by the Private Security Authority (PSA),



***Unlicensed installers and you?***

Unlicensed installers are committing a criminal offence and the PSA has convicted several installers and companies. Where the services of an unlicensed installer are engaged both the unlicensed installer and the client are liable for criminal prosecution with penalties of fines and/or imprisonment.

What alarm system do I choose?

There are a number of types of intruder alarm systems on the market, each having different characteristics. Securitas Security Services Ireland Limited will be happy to go through the options available.

Securitas Security Services Ireland Limited will undertake a managed security survey of your premises, evaluate where your property's security can be strengthened and select the most appropriate technology to safeguard your premises.

Types of systems include those with a warning bell only or systems that signal to a telephone number nominated by the householder when the alarm is triggered or a fully monitored system that alerts Securitas Security Services Ireland Limited who perform an emergency intervention to the problem area.





DIY systems are also available but expert knowledge and competence is required when these are chosen.

Where there is any doubt on your part regarding your expertise to install an alarm system yourself the best option is to seek the services of a licensed installer. DIY systems installed by unlicensed persons lacking the required expertise and experience are more likely to be prone to false alarms.

The reassurance of expertise comes with a licensed installer which will mean less problems and better support service.

In addition the Securitas Security Services Ireland Limited cannot help where a problem arises in relation to a DIY system installed by a person.

Our licensed installer is the best person to explain the differences between each system including the costs variations that will arise.





I want to be sure that someone will respond quickly to my intruder alarm when I'm away.

What are my options?

You might consider using a PSA licensed company to monitor your alarm on your behalf thus allowing you to have the reassurance that a dedicated service will respond to an alarm being set off at a time when you cannot respond, e.g. an alarm that's set off when you are on holidays.

Our licensed installer will explain the advantages of a fully monitored intruder alarm system where notification of a triggered alarm is passed to Securitas Security Services Ireland Limited or the Gardaí for response.

Only companies licensed by the PSA can provide monitoring services and our licensed installer can provide further details.

Anything else I should know before I have the alarm installed?

Lists of licensed intruder alarm installers are available on the PSA website or you can get the list from your local Garda Station. Discuss with our installer their assessment of the risks associated with your property. Consider whether or not, because of the risk assessed and your particular needs and circumstances, a fully monitored system is what you need.





Page 6 of 6

What about maintenance?

All alarm systems should be properly maintained in order to keep the system in full working order.

Our licensed installer will outline the specific areas of the system that will be maintained as part of your preventative maintenance programme.

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